opentext[™] | File Dynamics

Installation Guide

Version 24.3

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Third Party Systems

The software is designed to run in an environment containing third party elements meeting certain prerequisites. These may include operating systems, directory services, databases, and other components or technologies. See the accompanying prerequisites list for details.

The software may require a minimum version of these elements in order to function. Further, these elements may require appropriate configuration and resources such as computing, memory, storage, or bandwidth in order for the software to be able to perform in a way that meets the customer requirements. The download, installation, performance, upgrade, backup, troubleshooting, and management of these elements is the responsibility of the customer using the third party vendor's documentation and guidance.

Third party systems emulating any these elements must fully adhere to and support the appropriate APIs, standards, and protocols in order for the software to function. Support of the software in conjunction with such emulating third party elements is determined on a case-by-case basis and may change at any time.

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About This Guide

This installation guide provides network administrators who manage use and collaborative network storage resources with the concepts and procedures for installing and configuring OpenText File Dynamics CEDM 24.3.

2 - Overview

2 - Overview

To install File Dynamics CEDM 24.3:

- 1. Start with Licensing the Product (page 3).
- 2. Next, install a SQL Server instance that File Dynamics CEDM supports see <u>Configuring a SQL Server Instance (page 5)</u> for details.
- 3. Finally, complete the installation.

3 - Licensing the Product

The following section provides an overview of available license types, along with the procedures for managing the license.

3.1 - License Overview

File Dynamics CEDM requires a production license file obtained from OpenText. Please note that the software and license is part of the File Dynamics CEDM entitlement.

3.1.1 - License Version

File Dynamics CEDM 24.3 requires a File Dynamics CEDM 7.0 license.

3.2 - Obtaining an Evaluation License

Email <u>support@filedynamicssupport.com</u> to schedule a product demonstration or obtain an evaluation license for File Dynamics CEDM.

Upon receiving an evaluation license, see <u>Installing or Updating the License (page 17)</u> for instructions.

3.3 - Obtaining Production License and Software

3.3.1 - Obtain the Activation Code

To obtain a File Dynamics CEDM 24.3 production license file, you must first retrieve your activation code from the OpenText software license site.



NOTE: Go to

https://sld.microfocus.com/mysoftware/contact/softwareContact for instructions on downloading and activating the software from OpenText.

The Quick Start Guide and video links can assist with activating the software.

- 1. Go to https://sld.microfocus.com/mysoftware/index.
- 2. Follow the steps to activate File Dynamics CEDM 24.3.
- 3. Once you obtain the activation key, have it ready for the next steps to obtain the license file.

3.3.2 - Obtain the License File

- 1. Go to <u>https://filedynamicssupport.com/License</u> and fill out the form with the required information.
- 2. Select product version 7.0 and enter the correct *Forest Root Name* for this product license.
- 3. Select Activation for the License Type.
- 4. Enter the Licensed Seats Count.
- 5. Enter the Activation Codeyou obtained from the customer center site.
- 6. Submit the form to receive an email with a link to download the license file.
- 7. Open the email and click **Download License File** to access the license file.
- 8. You will install the license during the CEDM Engine Configuration process see *Installing or Updating the License (page 17)*.

3.3.3 - Obtaining the Software

To obtain the File Dynamics CEDM 24.3 software:

- 1. Go to https://sld.microfocus.com/mysoftware/index.
- 2. Select Downloads.
- 3. In the Product field select File Dynamics
- 4. Select the appropriate Product Name and Version.
- 5. Download the FileDynamics-CEDM-24.3.iso file.

4 - Configuring a SQL Server Instance

Use the following procedures to install a Microsoft SQL Server instance with the necessary settings to support File Dynamics CEDM.

SQL Server is a fully-featured database service that requires installation and maintenance planning before deployment. As a complete analysis of this maintenance is beyond the scope of this product's documentation, you should review Microsoft's SQL Server documentation to plan for separation of data and transaction logs, regular database backups, and transaction log and data growth.

4.1 - SQL Server Requirements

4.1.1 - Supported Versions

File Dynamics CEDM 24.3 supports the following versions of SQL Server:

- SQL Server 2022
- SQL Server 2019

4.1.2 - Supported Editions

The following editions of SQL Server are supported in production:

- SQL Server Express
- SQL Server Standard
- SQL Server Enterprise

If you do not already have SQL Server, you can download a current version of SQL Server for free at https://www.microsoft.com/en-us/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql-server/sql

4.1.3 - Dedicated Instance

Due to security and collation considerations, you should configure a dedicated instance of SQL Server for File Dynamics CEDM.

4.2 - Install a New Instance of SQL Server

Installation procedures will vary based on your version of SQL Server. The following procedures are specific to Microsoft SQL Server 2022.

The following instructions assume you are installing a single instance of SQL Server on a Windows Server host with no Azure integration.

- 1. Double-click setup.exe from the Microsoft SQL Server ISO.
- 2. Click Installation on the SQL Server Installation Center page.

- 4 Configuring a SQL Server Instance
 - 3. Select New SQL Server stand-alone installation or add features to an existing installation.

🃸 SQL Server Installation Center		- 🗆 X
Planning	1	New SQL Server standalone installation or add features to an existing installation
Installation		Launch a wizard to install SQL Server 2022 in a non-clustered environment or to add features to an existing SQL Server 2022 instance.
Maintenance		-
Tools		Install SQL Server Reporting Services
Resources		Launch a download page that provides a link to install SQL Server Reporting Services. An internet connection is required to install SSRS.
Advanced	0,7	Install SQL Server Management Tools
Options	ш Ж	Launch a download page that provides a link to install SQL Server Management Studio, SQL Server command-line utilities (SQLCMD and BCP), SQL Server PowerShell provider, SQL Server Profiler and Database Tuning Advisor. An internet connection is required to install these tools.
	K	Install SQL Server Data Tools Launch a download page that provides a link to install SQL Server Data Tools (SSDT). SSDT provides Visual Studio integration including project system support for Microsoft Azure SQL Database, the SQL Server Database Engine, Reporting Services, Analysis Services and Integration Services. An internet connection is required to install SSDT.
	Ţ	New SQL Server failover cluster installation Launch a wizard to install a single-node SQL Server 2022 failover cluster. This action is only availabe in the clustered environment.
	şŶĨ	Add node to a SQL Server failover cluster Launch a wizard to add a node to an existing SQL Server 2022 failover cluster. This action is only availabe in the clustered environment.
Microsoft SQL Server 2022	1	<u>Upgrade from a previous version of SQL Server</u> Launch a wizard to upgrade a previous version of SQL Server to SQL Server 2022. <u>Click here to first view Upgrade Documentation</u>

- 4. Complete the following procedures in the SQL Server Setup wizard:
 - a. **Edition:** Select the SQL Server edition, enter the product key, and select the license option, then click *Next*.
 - b. License Terms: Accept the license terms and click Next.
 - c. Global Rules: View the results, then click Next.
 - d. **Microsoft Update:** Click Use Microsoft Update to check for updates, then click Next.
 - e. Install Rules: Review the results, then click Next.
 - f. Azure Extension for SQL Server: Uncheck Azure Extension for SQL Server, then click Next.
 - g. Feature Selection: Check Database Engine Services.

髋 SQL Server 2022 Setup				-		×
Feature Selection						
Select the Developer features t	o install.					
Edition License Terms Global Rules Microsoft Update Product Updates Install Setup Files Install Rules Azure Extension for SQL Server Feature Selection Feature Rules Instance Configuration Server Configuration Database Engine Configuration Feature Configuration Rules Ready to Install Installation Progress Complete	 Looking for Reporting Service Features: Instance Features Database Engine Services SQL Server Replication Machine Learning Ser Full-Text and Semanti Data Quality Services PolyBase Query Service Analysis Services Shared Features Scale Out Master Scale Out Morker Master Data Services Redistributable Features 	bes? Download it from vices and Language Ext c Extractions for Search re for External Data	m the web Feature description: The configuration and instance feature of a Si isolated from other SC Server instances can of the same computer. Prerequisites for selecte Already installed: L. Windows PowerSh To be installed from m L. Microsoft Visual C Disk Space Requiremen Drive C: 92 MB require Drive E: 902 MB require	operation of A QL Server instat perate side-by ed features: hell 3.0 or high- nedia: ++ 2017 Redis hts hts hts hts hts	each ance is nces. SQL side on er tributable vailable available	
	Select All Unselect All Instance root directory: Shared feature directory: Shared feature directory (x86):	E:\Microsoft SQL Sen E:\Microsoft SQL Sen C:\Program Files (x86	ver\ ver\ i)\Microsoft SQL Server\			
	·		< Back	Next >	Cance	1

h. Review the installation paths, then click Next.

Ø

NOTE: For larger installations, consider installing the SQL Server instance on a separate volume by changing the *Instance Root Directory* path parameter.

- i. Feature Rules: Review the results then click Next.
- j. **Instance Configuration** Select the appropriate instance type, modify the *Instance ID* if desired, then click *Next*.
- k. Server Configuration: Select the Collation tab, then click Customize.

髋 SQL Server 2022 Setup			_		\times
Server Configuration					
Specify the service accounts and	collation configuration.				
Customize the SQL Server 2022 Datab	base Engine Collation				-
Select the collation you would like to	o use:				
Windows collation designator and	d sort order				
Collation designator:	Latin1_General_100				\sim
☐ Binary ☐ Case-sensitive ☑ Accent-sensitive ☐ Supplementary characters	Binary-code point Kana-sensitive Width-sensitive Variation selector-sensitive	Char/Varchar Storage Options Windows Code Page (1252) UTF-8			
O SQL collation, used for backward SQL_lcelandic_Pref_CP1_CLAS SQL_Latin1_General_CP1_CLAI SQL_Latin1_General_CP1_CS_AS SQL_Latin1_General CP1_CS_AS Collation description: Latin1_General, case-insensitive, acc	Is compatibility cent-sensitive, kanatype-insensitive, v	vidth-insensitive for Unicode Data, SQL Server 1	Sort Order 5	2 on Code	^
Page 1252 for non-Unicode Data		[ОК	Cance	el
		< Back Ne	ext >	Cancel	

i. Select *Windows collation designator and sort order* in the Customize the SQL Server 2022 Database Collation dialog, then select your desired collation from the drop-down menu, preferably one that aligns with the Windows Server hosting the 24.3 Engine.

If you are unsure which collation to use, select *Latin1_General_100*, which is a safe option for File Dynamics CEDM.



NOTE: Select one of the *_100 or later collations, as these offer the best compatibility for advanced options such as *Supplementary characters*.

Refer to the following Microsoft document for more information on collation and locales: <u>https://learn.microsoft.com/en-us/sql/relational-</u> <u>databases/collations/collation-and-unicode-support.</u>



IMPORTANT: 24.3 requires the use of a Windows collation. Legacy SQL collations are not supported.

- ii. [Optional] Select Accent-sensitive and Supplementary characters.
- iii. [Optional] Select options for Kana-sensitive, Width-sensitive, and Variation selector-sensitive if you understand their impact with specific Asian character sets.
- iv. Deselect all other options.
- v. Select Windows Code Page (1252) for the Char/Varchar Storage Options.



IMPORTANT: File Dynamics CEDM does not currently support the use of UTF-8 as a character storage option.

- vi. Click OK to close the customization dialog, then click Next.
- Database Engine Configuration: Complete the following procedures in this panel:
 - i. Select Mixed Mode (SQL Server authentication and Windows authentication).
 - ii. Enter a password for the sa account in the *Enter password* and *Confirm password* fields.
 - iii. Click Add Current User to add your current account to the SQL Server administrators list.

🃸 SQL Server 2022 Setup			- 0	×
Database Engine Config	guration			
Specify Database Engine auther parallelism, Memory limits, and f	tication security mode, ilestream settings.	administrators, data directories,	TempDB, Max degree of	
Edition	Server Configuration	Data Directories TempDB M	1axDOP Memory FILESTREAM	
Global Rules	Specify the authen	tication mode and administrator	s for the Database Engine.	
Microsoft Update Product Updates	Authentication Mo	de		-
Install Setup Files	○ Windows auther	ntication mode		
Install Rules	Mixed Mode (SC	QL Server authentication and Wir	ndows authentication)	
Azure Extension for SQL Server	Specify the passwo	rd for the SQL Server system adr	ninistrator (sa) account.	- 1
Feature Rules	Enter password:	•••••		
Instance Configuration	Confirm password:	•••••		
Server Configuration	Specify SQL Server	administrators		- 1
Patabase Engine Configuration Feature Configuration Rules	acture Rules Enter password: eature Rules Confirm password: istance Configuration Confirm password: arver Configuration Specify SQL Server administrators atabase Engine Configuration MAXVAdministrator (Administrator) SQL Server administrators SQL Server administrators have unrestricted			
Ready to Install			access to the Database Engine.	
Installation Progress				
Complete				
	Add Current User	Add Remove		
			< Back Next > Cance	el

- iv. Review your selections, then Click Next.
- m. Feature Configuration Roles: Review any messages, then click Next.
- n. **Ready to Install:** Perform a final review of all installation options, then click *Install*.
- o. Complete: Click Close once the installation is complete to exit the setup wizard.
- 5. From the Windows Start Menu launch SQL Server Configuration Manager.
 - a. Expand SQL Server Network Configuration in the left-hand pane.
 - b. Click *Protocols for MSSQLSERVER* (or the name of the database instance you chose earlier).

Sql Server Configuration Manager	_	\times
File Action View Help		
 SQL Server Configuration Manager (Local) SQL Server Services SQL Server Network Configuration (32bit) SQL Native Client 11.0 Configuration (32bit) Azure Extension For SQL Server SQL Server Network Configuration Protocol Name Status Status Status Solution Protocol Name Solution Solution Protocol Name Solution Protocol Name Solution Solution Protocol Name Solution Solution Protocol Name Solution Protocol Name Solution Solution Protocol Name Solution Solution Azure Extension For SQL Server 		

- c. Right-click *TCP/IP* and select *Properties*.
- d. Click the Protocol tab.
- e. Set the Enabled field to Yes.
- f. Set the Listen All field to Yes.
- g. Click the IP Addresses tab.
- h. Set the TCP Port field to 1433 under the IPAII heading at the bottom.
- i. Click OK.
- j. Close the SQL Server Configuration Manager.
- 6. Launch Windows Firewall with Advanced Security.
 - a. Click Inbound Rulesfrom the left-hand column.
 - b. Click New Rule from the Actions column.

- 4 Configuring a SQL Server Instance
 - c. Select Port on the Rule Type page.

🔗 New Inbound Rule Wizar	d	×
Select the type of firewall rule to o	reare.	
Steps: Protocol and Ports Action Profile Name	What type of rule would you like to create? Program Rule that controls connections for a program. Port Rule that controls connections for a TCP or UDP port. Predefined: AllJoyn Router Rule that controls connections for a Windows experience. Custom Custom rule.	
	< Back Next > Canc	el

- d. Click Next.
- e. Enter 1433 in the *Specific local ports* field on the Protocol and Ports page, then click *Next*.
- f. Click Next on the Action page to accept the default setting.
- g. Click Next on the Profile page to accept the default settings.
- h. Specify a name (e.g., SQL Server) for the new inbound rule in the Name field on the Name page.
- i. Click Finish.

4.3 - SQL Server Post Configuration

Review the following and make any necessary adjustments to your SQL database settings before installing and configuring the CEDM Engine:

• Ensure that the SQL Server service is listening via TCP/IPv4, which is required for Engine access.

- Ensure that the instance of SQL Server you just installed and configured is listening on TCP port 1433 (some editions of SQL Server do not enable TCP/IP by default).
- Update any necessary firewall rules.

5.1 - Administrator Access

5.1.1 - Installing Components on Member Servers

To configure the Engine and Agents, you must be logged in to the member server with an Active Directory domain account that has local Administrators (BUILTIN\Administrators) membership.

5.1.2 - Managing Active Directory Accounts

To configure the Engine service, you must be logged in to the member server with an Active Directory account that has access to create or modify domain groups and a proxy user account. This requirement is in addition to also having local Administrators group membership.

Membership in the Domain Admins group of the domain where the Engine server is installed is typically sufficient. If this is not possible, delegated write and modify access to users and groups in a container may suffice.

5.1.3 - Granting Proxy Access to Resource Servers

For Windows servers that will host managed shares but will not have an installed File System, you must set up local Administrators membership and privileges for the proxy account. You must have the same administrator access requirements as configuring an agent on that server.

5.2 - Accessing the Product Contents

A FileDynamics-CEDM-24.3.iso file comes with your purchase of File Dynamics CEDM 24.3.

- 1. Copy the FileDynamics-CEDM-24.3.iso file to a directory on the Windows server that will host the File Dynamics CEDM 24.3 Engine.
- 2. Mount the FileDynamics-CEDM-24.3.iso file and note the location as this is the source you will use to install File Dynamics CEDM 24.3 components.

5.3 - Installing the Engine

File Dynamics CEDM uses one Engine per forest. The Engine can be installed on a host server that meets the following **minimum** requirements:

- Microsoft Windows Server 2022 (Member Server)
- Microsoft Windows Server 2019 (Member Server)
- 4 GB RAM
- Forest functional level of Windows Server 2003 or later

• Microsoft File System Resource Manager (FSRM) must be installed for quota management (see the *File Dynamics CEDM 24.3 Administration Guide*).

Note the following:

- The Engine runs as a service that is configured to start by using the Local System account.
- The default Engine port is 3012.
- The firewall inbound rule is added during the Engine installation.

To install the Engine:

- 1. Double-click File Dynamics CEDM-Engine-24.3-xx.exe at the root of the FileDynamics-CEDM-24.3.iso image.
- 2. Click Run when asked if you want to run this file.
- 3. Agree to the licensing terms and conditions, then click Next.
- 4. (Conditional) Click *Options*to install the Engine to a location other than the default path.

😰 File Dynamics Engine Installer —	-		×
opentext [™] File Dynamics			
Install Options			
Install location:			
C:\Program Files\OpenText\FileDynamics		Brow	vse
ОК		Can	cel

- 5. Specify the new path in the Install location field, then click OK.
- 6. Click Install.
- 7. Read the overview on the first page of the wizard, then click Next.
- 8. Click Install.
- 9. Click *Finish* to close the wizard. The Install Successful message indicates that the Engine and Configuration Utilities were installed successfully.

10. Click Run Configuration Utility to open the configuration interface.



5.4 - Installing or Updating the License

5.4.1 - Installing a New License

1. Click Install License in the Configuration Utility to open the License dialog.

License		×
Product		
License Type		
Licensed Identity System		
Identity System Type		
Licensed Organization		
Expiration Date		
Licensed Features		
		-
	Load License	
	i Load a license	
	Save Canc	el

2. If no license is found, the license properties will be empty.

- 3. Click Load License, then browse to and select your license file.
- 4. Examine the license properties to ensure that the license is valid.
- 5. Click Save.

5.4.2 - Updating the License

After you install File Dynamics CEDM, you can update your evaluation license or production license by simply replacing the old license with the new one.

Use the same procedures above to replace an existing license.

5.5 - Configuring the Database

1. Click Configure Database in the Configuration Utility.



2. From the dialog that opens, review what will be configured, then click *Next* to start the configuration wizard.

Database Configuration	n Wizard			
Database Connectior	1			
Database Properties				
Туре	SQL Server			-
Communication				
Database Host Address	srs-m3.sp.cctec.org	Port	1433	÷
Initial Database	fsfdb			
Database Service Account - Database Account Name	Enter the name of a database account for this app fsfadmin	lication.		
Password				٦
Verify Password				ī
Database Admin Credent	ials - Enter the credentials needed for provisioning the Use Windows Authentication	database.		
Database Administrator	sa			
Password				
Version: 6.6.0.31		Next >	Cancel	

3. From this page, you establish the following settings necessary for the Engine to communicate with the database.

Database Properties: Displays information on the database.

a. Type: Displays the supported database.

Communication: Specifies the address, port number, and name of the database.

- b. **Database Host Address:** Specify the address of the server hosting the installed database.
- c. **Port:** The default SQL Server port setting is 1433, which you can change if there is a port conflict.
- d. Initial Database: The default name of the File Dynamics CEDM database.

Database Service Account: Set the authentication information for the database service account, which the Engine uses to sign in to the database.

- e. **Database Account Name:** The database account is cedmadmin by default, but you can change it in this field.
- f. **Password:** Specify a password for the service account to connect to the database.
- g. Verify Password: Enter the password again in this field.

Database Admin Credentials: Establish the database administrator name and credentials.

- h. **Use Windows Authentication:** Check this box to disable the *Database Administrator* and *Password* fields and configure the database using the authentication credentials of a Windows network administrator, rather than the credentials of a SQL Server database administrator.
- i. Database Administrator: Enter the SQL Server administrator name.
- j. Password: Enter the SQL Server administrator password.
- 4. Complete the fields, then click Next.

sc	hema	
	Database setup is complete.	-
	Creating database UI user account.	
	- Using existing system login 'fsfui_fsfdb'	
	Login disabled: False	
	Login locked: False	
	Login expired: False	
	Days until login expiration: [No expiration]	
	Login derault database: TSTOD	
	- Successfully updated system login password 'fsfui' fsfdb'	
	- Using existing database user 'fsfui_fsfdb'	
	- Database user fsfui_fsfdb has been successfully added to the db_datareader role	- E
	 Using existing database role 'fsfui_dbwriter' 	
	 Database user fsfui_fsfdb has been successfully added to the fsfui_dbwriter role 	
	Undefine Telephile Contene anter	
	Identity system undate complete	
	ruentity system update complete.	
	Database configuration complete.	L
		- [-

5. Review the configuration log, then click Finish.

5.6 - Configuring the Engine

- 1. Click Configure Engine in the Configuration Utility.
- 2. From the dialog that opens, review what will be configured, then click Next.

Configuration	Wizard - Active Directory Mode
Basic Options	
HTTP Listener	
Host Address Port	0.0.0.0
SSL Certificate	
Subject Name Expiration Days Key Length	srs-m3.sp.cctec.org 3,653 \$ Expiration Date: 4/19/2033 3:41:15 PM 4096 * Details Generate Generate
Version: 6.6.0.31	Next > Cancel

3. From this page, you confirm or change basic Engine configuration settings.

HTTP Listener: Displays communication parameters for the Engine.

- a. **Host Address:** Leave the setting at 0.0.0.0 to listen to all addresses, or enter an address to limit listening to that specific address.
- b. Port: The default port is 3012.

SSL Certificate: Displays the details for the SSL certificate that will be generated.

- c. **Subject Name:** The server is listed as the default name of the certificate that will be generated, or you can enter a name.
- d. Expiration Days: Select the life span of the security certificate.
- e. **Key Length:** Select the SSL certificate encryption setting from the drop-down menu.
- f. Details: Click the button to view the certificate data.
- g. **Generate:** If you modify any of the settings in the SSL Certificate region, click this button to generate a new certificate.

4. Make any necessary edits to the parameter settings, then click *Next* to advance the wizard.

	Wizard - Active Directory Mode	
Active Directo	ry Service Accounts	
Proxy Account		
Enter the	name of a service account used by the Engine and Agents for all operation	ns.
Proxy Rights G Enter the share, ar initial me Admins Group The Ad Dynami Note th	roup : name of a service group used for rights assignments for access to server, id file resources. The Proxy Account will automatically be assigned as the imber of this group. inins Group is used to restrict access to logon and manage OpenText File cs. at the current logged on user SP\Administrator will be added to this group	p. 💌
Drowy Account	CDIFieduramicrosovy	
Proxy Account	op St Line in the	
Proxy Rights Group	SP (filed ynamicsproxyrights	
Admins Group	SP (filed ynamics admins	
Accounts Container	CN=Users,DC=sp,DC=cctec,DC=org B	rowse
Version: 6.6.0.31	Next >	Cancel

- 5. File Dynamics CEDMuses proxy accounts to perform tasks necessary for storage management. From this page, you establish your proxy account settings:
 - a. Enter names for the Proxy Account, the Proxy Rights Group, and the Admins Group.
 - b. Click the Browse button to specify an Active Directory container for the proxy objects, appropriate to your environment (e.g., the Service Accounts container).

6. Once you establish your proxy account settings, click Next.

Configuration Wizard - Active Directory Mode		
Completing the wizard		
Service Status: Running		
Refresh Stop Service		
Version: 6.6.0.31	Finish Cancel	

7. Click Finish.

5.7 - Granting Access to Managed Storage

You must set the proper rights on each network share that File Dynamics CEDM will manage (i.e., the target shares for migration). In addition, certain privileges must be granted on each server for which File Dynamics CEDM will manage storage.

5.7.1 - Granting Rights

Every share to be managed by File Dynamics CEDM must have proper rights assigned to the Proxy Rights group.

- 1. Authenticate as a user with privileges to manage shares to the server on which the storage is located.
- 2. Grant Full Control sharing privileges to the Proxy Rights group for each share that File Dynamics CEDM will manage.
- 3. Do one of the following:
 - a. To proxy storage on a member server, see <u>Granting Privileges on a Member</u> <u>Server (page 24)</u> for details.
 - b. To proxy storage on a domain controller, see <u>Granting Privileges on a Domain</u> <u>Controller (page 24)</u> for details.

5.7.2 - Granting Privileges on a Member Server

Every server on which File Dynamics CEDM manages storage must have certain privileges granted to the Proxy Rights group. If you install the Agent on a server, this privilege assignment is made automatically. If you use the Agent on one server to act as a Proxy Agent on another server—rather than installing an Agent on that server—you must assign these privileges on that server manually.

- 1. Log in as a domain administrator and authenticate to a domain controller within the domain where the storage is located.
- 2. Click *Start* on any domain controller or computer on which the Admin or Remote Server administration tools are installed, then open the *Administrative Tools* window.
- 3. Click Active Directory Users and Computers.
- 4. Select the container with the server in the left-hand pane.
- 5. Right-click the server in the right-hand pane and select *Manage* to open the Computer Management window.
- 6. Expand Local Users and Groups in the left-hand pane.
- 7. Select Groups.
- 8. Double-click *Administrators* in the right-hand pane to open the Administrators Properties dialog.
- 9. Click Add to open the Select Users, Computers, or Groups dialog.
- 10. Type: *domain_name*\[Proxy Rights group name] in the Enter the object names to select field.
- 11. Click OK to save the setting.

5.7.3 - Granting Privileges on a Domain Controller

Every server on which File Dynamics CEDM manages storage must have certain privileges granted to the Proxy Rights group. If you install the Agent on a server, this privilege assignment is made automatically. If you use the Agent on one server to act as a Proxy Agent on another server—rather than installing an Agent on that server—you must assign these privileges on that server manually.

- 1. Log in as a domain administrator and authenticate to a domain controller within the domain where the storage is located.
- 2. Launch Active Directory Users and Computers.
- 3. Select *Builtin* in the left-hand pane of the Active Directory Users and Computers window.
- 4. Double-click the Administrators group in the right-hand pane.
- 5. Click the *Members* tab.
- 6. Click Add.
- 7. Type the Proxy Rights group name in the Enter the object names to select field.

- 8. Click Check Names.
- 9. Click OK.
- 10. Click OK.

5.8 - Installing File System Agents

A File System Agent can be installed on a Windows Server machine that meets the following minimum requirements:

- Microsoft Windows Server 2022 (Member Server)
- Microsoft Windows Server 2019 (Member Server)
- Microsoft Windows Server 2016 (Member Server)
- 4 GB RAM
- **NOTE:** Microsoft File System Resource Manager (FSRM) must be installed for quota management See the *File Dynamics CEDM 24.3 Administration Guide*.

Note the following:

- A File System Agent runs as a service that is configured to start using the Local System account.
- The default File System Agent port is 3014.
- A firewall inbound rule for the File System Agent is created during the installation.

To install the Agent:

- 1. Copy the FileDynamics-CEDM-24.3.iso to a directory on the Windows server that will host the File System Agent.
- 2. Mount the FileDynamics-CEDM-24.3.iso file.
- 3. Double-click File Dynamics CEDM-FileSystemAgent-24.3-xx.exe at the root of the FileDynamics-CEDM-24.3.iso image.
- 4. Click Run when asked if you want to run this file.
- 5. Agree to the licensing terms and conditions, then click Install.
- 6. Click Run Configuration Utility when notified that the setup was successful.

7. On the initial wizard page, review the setup steps and click *Next* to advance the wizard.

Configuration W	Vizard	
General Optic	ons	
HTTP Listener		
Host Address	0.0.0.0	-
Port	3014 🜲	
SSL Certificate		
Subject Name	srs-m3.sp.cctec.org	
Expiration Days	3,650 \$ Expiration Date: 9/12/2033 4:05:18 PM	
Key Length	4096 -	
	Details Generate	
Version: 2024.1.1	Next > Cancel	

8. From this page, you confirm or change basic File System Agent configuration settings.

HTTP Listener: Displays the communication parameters for the File System Agent.

- a. **Host Address:** Leave the setting at 0.0.0.0 to listen to all addresses, or enter an address to limit listening to that specific address.
- b. Port: The default port is 3012.

SSL Certificate: Displays the details for the SSL certificate that will be generated.

- c. **Subject Name:** The server is listed as the default name of the certificate that will be generated, or you can enter a name.
- d. **Expiration Days:** Select the lifespan of the security certificate, which is set at 10 years by default.
- e. **Key Length:** Select the SSL certificate encryption setting from the drop-down menu, which is set at 2048 by default.
- f. Details: Click to view the certificate data.
- g. **Generate:** Click to generate a new certificate if you modify any of the settings in the SSL Certificate region.

9. Make any necessary edits to the parameter settings, then click *Next* to advance the wizard.

Configuration Wizard	
Engine Communication	
Engine Communication	
Engine Address	
Engine Port 3012 ‡	
Version: 2024.1.1	Next > Cancel

- 10. From this page, you set parameters for the File System Agent to communicate with the Engine.
 - a. **Engine Address:** Enter the DNS name or IP address to the server hosting the Engine.
 - b. Engine SSL Port: Select the SSL port for the Engine from the drop-down menu.
- 11. Once you establish your Engine connection settings, click Next.

Configuration Wizard	
Group Membership	
() The OpenText File Dynamics CEDM Proxy Rights Group has not been set. Please enter it to continue.	
Proxy Rights Group SP\filedynamicscedmproxyrights	
Version: 2024.1.1 Cancel	

- 12. (Conditional) If you chose a name that was not the default name for the File Dynamics CEDM Proxy Rights group, enter that name in the *Proxy Rights Group* field.
- 13. Click Next.
- 14. Click Refresh to verify that the service is running.
- 15. Click Finish.

See Authorizing the Agents (page 29) to authorize the agent service.

5.9 - Installing the Admin Client

The administrative interface (Admin Client) for File Dynamics CEDM can be installed on any platform that can run .NET 7.0.

- 1. Copy the FileDynamics-CEDM-24.3.iso to a directory on the Windows server or workstation that will run the Admin Client.
- 2. Mount the FileDynamics-CEDM-24.3.iso file.
- 3. Double-click File Dynamics CEDM-Admin-24.3-xx.exe at the root of the File Dynamics CEDM 24.3.0.iso image, then click *Run* when prompted.
- 4. Agree to the licensing terms and conditions, then click Install.
- 5. when notified that the setup was successful, click *Run Admin Client*to open the login dialog.

opentext [™] File Dynamics CEDM			
Engine User Name Password	Port Login Cancel Use system proxy settings	3012 ‡	

- 6. Enter the DNS name or IP address in the Engine field.
- 7. Select the secure port number from the drop-down menu in the *Port* field (3012 by default).
- 8. Enter the User Name and Password.

NOTE: The user must be a member of the File Dynamics CEDM Admins group to log in.

9. Click Login.

5.10 - Authorizing the Agents

- 1. Click the Home tab in the Admin Client.
- 2. Click Agents.
- 3. Select one or more listed servers.
- 4. Click Authorize.
- 5. Click Yes when asked if you want to authorize the selected event monitor.
- 6. Click *Close* when the Results page appears.
- 7. Repeat Steps 3-6 for all File System Agents.

5.11 - Configuring Storage Resources

Before File Dynamics CEDM can manage and report on your network storage, you must first configure your storage resources. As part of the configuration process, you will specify which servers to include for scoping and which to ignore.

- 1. Click Storage Resources in the Home tab of the Admin Client.
- 2. Browse the server directory in the *Scope* field to locate the containers or servers you want to include, and drag them into the *Include* field.

NOTE: If you do not specify which containers or servers to include, File Dynamics CEDM will process *all* the servers on your network.

- 3. (Optional) Right-click a server in the *Include* field and select *Share* to view information on the shares of that server.
- 4. Click Save.
- 5. Click Yes to update of the storage resources.